

Simplify Your Device and Fleet Management



XEROX® CENTREWARE® WEB SOFTWARE

xerox™

Reduce IT administration burden for your fleet

The advanced capabilities of Xerox® Centware® Web Software make it easy to intelligently manage print devices from a single powerful interface. It gives you a browser window on virtually all of your networked printers and multifunction devices. You can manage installations, configuration settings, run reporting and diagnostics – even perform maintenance tasks. CentreWare Web Software is available as a free download at www.xerox.co.uk/en-gb/office/software-solutions/xerox-centware-web.



AUTOMATED DEVICE DISCOVERY

CentreWare Web Software gives you the ability to find and manage printers and multifunction printers across your organisation, whether they're networked or locally connected. It supports both non-Xerox and Xerox® Devices, making it the ideal tool to intelligently manage today's multi-vendor device environments.

Securely and automatically detect any newly added Simple Network Management Protocol (SNMP) v3 print devices on the network. Quickly add these devices to CentreWare Web Software for monitoring via scheduled discovery or imported list, or add directly by simply entering the device IP address.

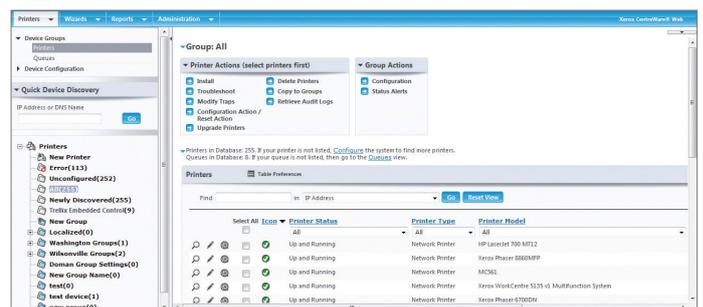
WORK EFFICIENTLY WITH ONE-STOP ADMINISTRATION

CentreWare Web Software setup and basic installation wizards make it easy to manage deployment and maintenance centrally. You can automatically configure firmware upgrades to be run on specific groups of devices during low network traffic hours and receive confirmations once upgrades are configured. The intuitive interface makes it simple to configure and schedule even advanced features, with an extensive built-in help system and powerful customisation tools.

It's easy to install purchased options, such as Trellix Integrity Control, on supported models from a central location by simply uploading the feature key file and deploying to a single device or a fleet through configuration sets.

REDUCE COSTS WITH PROACTIVE REMOTE MONITORING

Configure CentreWare to alert IT managers of potential device issues before they become problems. Receive proactive email alerts warning of low consumable levels and device errors, resulting in fewer helpdesk calls, freeing up IT staff to focus on higher priority tasks.



CentreWare Web Software gives IT managers the ability to find and manage printers and multifunction printers.

REMOTE SUPPORT TO RESOLVE ISSUES QUICKLY

Xerox® CentreWare® Web Software makes it easy to support remote devices. You can troubleshoot individual devices, query and test a group of devices to receive detailed feedback or send test pages from the remote web console.

The tool can evaluate a device problem and provide time-coded status updates, along with an assessment of the skill level needed to solve the problem. Administrators can review documents in the print queue and configure the system to provide additional details about the problem.

Remote fleet management is quick and easy and now includes expanded settings for wireless networking, network proxy settings and IPP authentication settings. Built directly into the CentreWare display*, administrators can interact with their fleet remotely – running it directly, as if they are standing at the device*.

SIMPLIFIED PASSWORD MANAGEMENT AND SECURE, ROLE-BASED ACCESS CONTROLS

CentreWare Web Software's support for standards-based security protocols such as HTTPs and Windows-based authentication helps you quickly integrate the tool into your existing security systems.

New capabilities include improved password management, allowing you to track, audit and update password changes, and to create and manage unique or random passwords for your fleet of devices.

CentreWare makes it easy to set up and allows printers to be managed in groups with access controls. Role-based administrator controls can be used to limit access for remote administrators and control the ability to run or modify configuration sets or reports. In addition, CentreWare can automatically discover devices that support the Trellix Embedded Control and add them to a built-in group named Trellix Embedded Control, allowing the administrator to easily identify and respond to alerts generated by these devices.

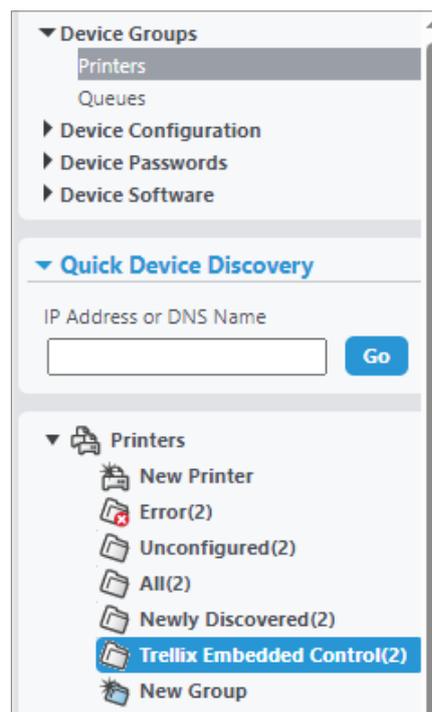
An administrator can also set up security levels and determine whether email alerts are configured, if a server is registered and if the device is registered with the Trellix ePolicy Orchestrator (ePO) server.

GAIN INSIGHT WITH A POWERFUL COMPLIANCE DASHBOARD AND COMPREHENSIVE REPORTING

CentreWare offers new enhancements to the management dashboard that provide a more accurate picture of security and compliance. This includes historical views, compliance by model, scheduled tasks and policy remediation results, as well as an extensive array of customisable reports, including assets, usage, alert history and network accounting. You can schedule automated reporting of individual printers or groups of printers, as well as easily export selected reports.

The reporting system helps you take control of colour output costs by enabling you to track colour and black-and-white usage separately.

Supplies reports allow you to check supplies before the device triggers an alert that the supply is low. You can register eligible devices with our Remote Services and enable automated supplies reordering for even more convenience and hands-off administration.



CentreWare Web Software can automatically discover devices that support the Trellix Embedded Control and add them to a built-in group named Trellix Embedded Control.

*Available for Xerox® Device built on Xerox® ConnectKey® Technology.

Xerox® CentreWare® Web Software

Device Management Software

BENEFITS

Better Cost Management

- Proactive alert monitoring reduces service calls and downtime
- Easy deployment and simplified administration maximise IT staff productivity, letting you shift IT resources to other critical tasks
- Reduce tool expense and complexity; CentreWare is all you need to manage both Xerox® Devices and non-Xerox (RFC 3805 SNMP-compliant) output devices
- Centralised administration allows IT managers to remotely manage systems, eliminating the expense of on-site service calls
- Integrates with existing Microsoft Windows security, requiring no additional security/authorisation tools
- Supports network accounting to provide accurate usage tracking, reporting and billing
- Ensures more accurate meter reads for bill-back to appropriate groups
- Usage tracking lets you intelligently manage assets cost-effectively
- Create audit reports with easy-to-use exported HTML or CSV formats
- Consistent reports in familiar, easy-to-read formats, giving you comprehensive, easy-to-understand analysis that's instantly actionable
- Flexible data collection settings to provide data daily, weekly, monthly or annually
- Allows you to proactively ensure supplies are available with easy access to supplies reports
- Installation of feature options from a central location, such as Trellix Embedded Control, minimises installation time at the individual devices
- Offers the ability to capture device Audit Logs to facilitate non-repudiation needs

More Effective Device Administration

- Familiar web browser interface makes it easy to set up, configure, upgrade, repair and track devices on the network
- Troubleshooting tools simplify diagnosis and resolution of device problems
- Configuration Sets let you establish templates to define network protocol, scanning, job accounting and security settings across compatible devices
- Configuration Tasks can be easily created, scheduled and applied to a set of devices, which are selected using a flexible logical (boolean) expression
- Enables a variety of settings specific to Hewlett-Packard (HP) devices
- Supports discovery of non-IETF, MIB-compliant devices such as HP JetDirect-based printers
- Uses existing Microsoft Active Directory configurations, enhancing printer discovery and queue management
- Supports custom grouping of devices to make them easier to manage
- Group polling feature allows you to set polling intervals for specific device groups
- Easily manage and stay compliant with security policies by configuring alerts and grouping devices in separate windows
- Manage paper and default fax settings remotely – apply settings on the entire fleet in one easy step
- Built directly into the CentreWare Web Software's display, administrators can interact with their fleet remotely
- Multiple threads for device software updates of a fleet improves the speed of upgrading multiple devices

For more information, visit us at www.xerox.co.uk/en-gb/office/software-solutions/xerox-centreware-web.